



Phil Milana Construction Co., Inc.

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CUSTOMER SATISFACTION SURVEY

PHIL MILANA CONSTRUCTION COMPANY INC.

3525 Fern Canyon Road
Jamul, Ca. 91935

Date: 28 JAN 10

Client: PAVIS

Street Address: Address up on request

City, State, Zip: SAN DIEGO, CA, 92119

Project name: _____

Dear _____ :

Thank you for the opportunity to work on your project. We are glad you called upon us and hope that if future needs arise you will call us again.

We hope the quality of our work pleased you. Any input you have regarding our performance would be greatly appreciated. Your comments are an important part of our quality assurance program. Would you please take the time to fill out this form so that future clients will gain from your and our experience?

Were your needs met promptly?

- Before the job X Yes No
- During the job X Yes No
- After the job X Yes No

Did we fulfill our agreements?

- X Yes No

Did you receive the value you expected?

- X Yes No

Did the project . . .

- start on time? X Yes No
- complete on time? X Yes No
- finish cleanly? X Yes No

Was the quality of the work as expected?

- X Yes No

Will you consider us for future projects?

- X Yes No

Were our workers/subs courteous?

- X Yes No

Please write in any additional comments . . .

Excellent quality for the cost. Great flexibility to changes after work had started. Made the whole process easy and greatly

reduced the stress that comes with a big remodel. The whole house turned out beautifully

May we use your name as a reference on future jobs?

- X Yes No

Signature: Michael and Amy Davis

Date: 28 JAN 10

