

Customer Satisfaction Survey

Phil Milana Construction Co.

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Lic# 432344

Date: May 15, 2000

Client: Jill McDaniel

Address: Available Upon Request

City, State, ZIP La Mesa, Ca. 91941

Project name: Door Install/Electrical

Dear Jill:

Thank you for the opportunity to work on your project. We are glad you called upon us and hope that if future needs arise you will call us again.

We hope the quality of our work pleased you. Any input you have regarding our performance would be greatly appreciated. Your comments are an important part of our quality assurance program. Would you please take the time to fill out this form so that future clients will gain from your and our experience?

Were your needs met promptly?

Before the job Yes No
During the job Yes No
After the job Yes No

Did the project ...

start on time? Yes No
complete on time? Yes No
finish cleanly? Yes No

Were our workers/subs courteous?

Yes No

Did we fulfill our agreements?

Yes No

Did you receive the value you expected?

Yes No

Was the quality of the work as expected?

Yes No

Will you consider us for future projects?

Yes No

Please write in any additional comments ...

Steve looks great

May we use your name as a reference on future jobs? Yes No

Signature _____

Date _____