

Phil Milana Construction Co., Inc.



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CUSTOMER SATISFACTION SURVEY

PHIL MILANA CONSTRUCTION COMPANY INC.

3525 Fern Canyon Road
Jamul, Ca. 91935

Date: July 28, 2011

Client: Lionel Mordeci

Street Address: 78 Vallecito Way

City, State, Zip: Chula Vista, CA 91910

Project name: Greenhouse

Dear Lionel :

Thank you for the opportunity to work on your project. We are glad you called upon us and hope that if future needs arise you will call us again.

We hope the quality of our work pleased you. Any input you have regarding our performance would be greatly appreciated. Your comments are an important part of our quality assurance program. Would you please take the time to fill out this form so that future clients will gain from your and our experience?

Were your needs met promptly?

Before the job Yes No

During the job Yes No

After the job Yes No

Did the project . . .

start on time? Yes No

complete on time? Yes No

finish cleanly? Yes No

Did we fulfill our agreements?

Yes No

Did you receive the value you expected?

Yes No

Was the quality of the work as expected?

Yes No

Will you consider us for future projects?

Yes No

Were our workers/subs courteous?

Yes No

Please write in any additional comments . . .

The work was performed on schedule, done perfectly well and economically. The crew was professional and did a great job. I recommend Phil Milana Construction Company to anyone with a job, big or small.

May we use your name as a reference on future jobs?

Yes No

Signature: Lionel Mordeci

Date: July 22, 2011